

## Pro 4 Video Capture Driver Selection

There are three drivers that have been used with the Pro 4 systems over the years. Depending on the age and service record will determine the video capture device. There is no 2007 or 2011 version.

1. Kworld REV A
  - a. Majority of all control panels will have this device installed from 2009 until replaced in 2015.
  - b. This device will show up as 2861 and USB Capture Device in the Windows device manager.
  - c. This will work with W7 and W10.
  - d. This device is no longer stocked.
2. Kworld REV D
  - a. Used from 2015 to 2017.
  - b. This device will show up as 28262 and 2826x in the Windows device manager.
  - c. This will work with W7.
  - d. This device is no longer stocked.
3. StarTech
  - a. Since 2018 ,all new Pro 4 control panels (standard, IP65, and Ultra) will have the StarTech installed.
  - b. This device will show up as 2861 and 2861 in the Windows device manager.
  - c. This device is not designed to work with W7 computers. This device is supported for W10 based computers only.
  - d. StarTech (W10 2004) update.
    - i. This is an add-on update to the existing StarTech driver if the computer has been updated to W10 2004 or higher. This driver update is only required for StarTech.